



*In this jam-packed edition of the Chair's Report, I discuss the challenges for the year ahead in my 'New Year message' and highlight the good work that is being done in the Borough on seven day working. I also share some useful websites on preventing attendances at A&E and review the work that local schools are doing on the Healthy Schools London Scheme.*

*I would welcome Board Members to comment on any item covered should they wish to do so.*

*Best wishes,*

*Cllr Maureen Worby, Chair of the Health and Wellbeing Board*

## **'New Year message'**

In my last Chair's Report I outlined our key successes from 2013 and the considerable amount that we have achieved together since 'going statutory' in April 2013. In my first Chair's Report of 2014 I just wanted to briefly focus on the challenges that we are going to face in the year ahead:

- Driving up the quality of services and responding to the Francis Report on Mid-Staffordshire NHS Trust. We have some real challenges in our local hospital services, particularly Queen's Hospital, and we need to continue to pull together as a local health and social care economy to help BHRUT to turn this around, particularly as they enter 'special measures'.
- Focusing on obesity and getting everyone behind this important cross-cutting issue that affects all of our services.
- Stepping up how the Board engages with the public, patients and service users, in partnership with our local Healthwatch.
- Continuing on our integration journey, particularly with the advent of the Better Care Fund.
- Implementing the Care Bill and the Children and Families Bill which will receive Royal Assent later this year.

I think our recent Development Day on 13 January 2013 was a fantastic way of focusing our attention on the year ahead and it showed us how far we have come since April 2013. Now that the Board's structures and machinery is embedded I hope we can continue to deliver positive outcomes on behalf of the health and social care economy and raise our profile and reach within the community.

Regarding the Development Day itself, I would like to thank all Board Members and colleagues from the sub-groups and wider Partnership for your attendance and contributions on the day. Ian Winter CBE and Jacqui White, our facilitators, have now finished their feedback report and the Board will receive the report, Ian's observations and the outcomes of the Development Day at its next meeting in March 2014.

## **BHR Collaborative Cancer Commissioning Group**

The Board may wish to note that the BHR Collaborative Cancer Commissioning Group (BHR CCCG) held its first meeting on Friday 31 January 2014. The group has been set up to take a whole system, strategic approach to securing improvements in cancer for residents in Barking & Dagenham, Havering and Redbridge and leading on the development of a local strategy.

The meetings are being chaired by Matthew Cole, Director of Public Health. The first meeting was positive, resulting in a number of actions to drive forward the development of the group's workplan and the local strategy. Discussion items included an agreement of the scope and the Terms of Reference for the group, an update on commissioning intentions and screening, and a review of the Patient Experience Survey and local Macmillan bids.

For more information about the BHR CCCG, please contact Matthew Cole on 020 8227 3657 or email [Matthew.Cole@lbbd.gov.uk](mailto:Matthew.Cole@lbbd.gov.uk)

## 33 Borough schools in the Healthy Schools London Scheme

Healthy Schools London is a quality award scheme which recognises the good work schools do to support children's health and well-being. Healthy Schools London was launched by the Mayor of London in 2013 and replaces the National Healthy Schools programme which ended in 2010. The scheme was launched in Barking and Dagenham in November and we now have 33 schools registered.

There are three levels of Healthy Schools London award: Bronze, Silver and Gold. The tiered structure of the award is designed to help schools to progressively build on their policies and practice over a period of time. Currently all schools registered with the scheme in Barking and Dagenham are working towards the Bronze award. In order to gain the Bronze award schools have to review their provision for health and well-being and provide evidence of the work they are doing to provide high quality Personal Social Health Education (PSHE), encourage physical activity and healthy eating and support the emotional well-being of their pupil. Healthy Schools London is a whole school approach which ensures that schools embrace a health promoting culture.

It is an achievement to have 33 of our 58 schools enrolled in Healthy Schools London, particularly as I understand that we are the only London Borough with all Secondary Schools registered in the scheme. Well done to all schools and staff involved!

## London Facilitation Development Fund

The London Health and Wellbeing Board Development programme, led jointly by London Councils, NHS London and London Social Care Partnership (formerly JIP) has announced a £7k development fund which London Health and Wellbeing Boards can apply for. Officers will be writing an application to bid for money which will aid our work in integration and engagement and I will report back in due course as to whether we were successful in our application.

## Sharing of patient records

Although I am sure that you have seen the extensive media coverage, I would like to draw attention to recent announcements relating to the sharing of medical records.

In March, the Health and Social Care Information Centre (HSCIC) will be controlling a new database called care.data which will bring together medical data from GP and hospital records in one place for the first time. The extracted information will contain NHS numbers, dates of birth, postcodes, ethnicity and gender, although once different records have been linked, a new record will be created and will contain no information that identifies an individual.

Once live, organisations such as university research departments will be able to apply to gain access to the database, and advocates of the database have stated that the sharing of data will allow researchers to speed up medical advances, for example through investigating drug side effects or the performance of hospital surgical units by tracking the impact on patients. However, insurers and drug companies will also be able to apply to access the new database and privacy experts warn that there will be no way for the public to work out who has their medical records or to what use their data will be put.

Information is currently being distributed to residents in the Borough explaining the changes and information is available in local GP practices. If residents are happy for their information to be used then they do not need to do anything. However, if they do not wish for their information to be shared, they can contact their local GP practice who will make a note on their medical record. Additionally, residents can call the Patient Information line on 0300 456 3531. There is no deadline for the changes, as residents can register their wishes at any time, however the data extraction will begin next month.

For more information on care.data, please visit

<http://www.nhs.uk/NHSEngland/thenhs/records/healthrecords/Pages/care-data.aspx>

## Reviewing substructure

As the start of our second year of operation approaches, I would like to remind all Board Members to review their organisation's representation on the sub-groups of the Board. This is to ensure that membership is up to date and that the sub-groups are being attended by the right people. To make changes to membership, or to discuss the substructure in more detail, please contact Glen Oldfield, Clerk of the Health and Wellbeing Board on 020 8227 5796 or email [Glen.Oldfield@lbbd.gov.uk](mailto:Glen.Oldfield@lbbd.gov.uk).

Members are asked to submit any changes to subgroup membership by 28 February.

## Integrated Care Open Day and Knowledge Hub Group

Members of the Board may be interested in an open invitation that I have recently received to attend the Islington Integrated Care Open Day on 6 March 2014 (exact timings to be confirmed). Islington are one of the 14 Integrated Care and Support Pioneer sites and their Open Day will review and share their learning so far as a Pioneer site and to discuss their experience of joint and value-based commissioning.

For more information, please contact Dr Jo Sauvage, Joint Vice Chair of Islington CCG on [josephine.sauvage@nhs.net](mailto:josephine.sauvage@nhs.net)

I also wanted to highlight an online forum called the Health and Care Integration Group which has been set up on the Local Government Association's Knowledge Hub. The forum is a space for those who are responsible for shaping, delivering, commissioning or supporting integrated health and care locally to share good practice, learning and discuss live issues. The group can be found by logging on to <https://knowledgehub.local.gov.uk/group/healthandcareintegrationgroup>

## Seven Day Working

Over the last few months we have discussed seven day working a great deal. We have put seven day working in place in our hospital social work team and acute services providing enhanced assessment and discharge capability and removing barriers for residents and their families that would ordinarily occur at weekends. We are getting a lot of great feedback from residents about this extra capability and we are seeing great results in discharge flows and our delayed transfers of care (DTC) figures.

On behalf of the Health and Wellbeing Board I would like to express my gratitude to those members of staff that are making 7 day working possible. I would also like to thank colleagues in the CCG for the initial steps that are being taken to extend opening hours in GP practices in order that our residents can attend surgeries at more flexible times. In particular, I would like to draw attention to the Tulasi Medical Centre in Dagenham, which is now opening 8am – 8pm seven days a week! This is fantastic news for residents who live in this area and I hope that this will become standard throughout GP practices in the Borough over the course of 2014.

## Useful websites on preventing visits to A&E

I would urge Board Members to visit two useful websites about preventing visits to A&E:

- 1) The **'Not Always A&E' website** which is being heavily promoted by Barking and Dagenham CCG and was produced by the North and East London Commissioning Support Unit - <http://www.notalwaysaande.co.uk/>
- 2) **Dee's A&E Fail Tale** – a youtube video produced by the three CCGs across Coventry and Warwickshire in a bid to stop people using A&E services for minor illnesses and injuries - <http://www.youtube.com/watch?v=ftT1orYXdcl>